

ST	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_PERF	CLEC_PERF	FRP_DEN	CLEC_DEN	FRP_NUM	CLEC_NUM	DIFF	STANDARD_DEV	Z_SCORE
NH	1-Sep-12	AGGR	PO-1-01-6020	Entire State	Average Response Time - Customer Service Record (CSR)	EDI	Parity with Retail plus not more than four (4) seconds	NA	3.32	NA	755	NA	2,506.00	3.32	0.00	
NH	1-Sep-12	AGGR	PO-1-01-6030	Entire State	Average Response Time - Customer Service Record (CSR)	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PO-1-01-6050	Entire State	Average Response Time - Customer Service Record (CSR)	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	3.10	NA	1140	NA	3,632.00	3.10	0.00	
NH	1-Sep-12	AGGR	PO-1-02-6020	Entire State	Average Response Time - Due Date Availability	EDI	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PO-1-02-6030	Entire State	Average Response Time - Due Date Availability	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PO-1-02-6050	Entire State	Average Response Time - Due Date Availability	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PO-1-03-6020	Entire State	Average Response Time - Address Validation	EDI	Parity with Retail plus not more than four (4) seconds	NA	8.24	NA	462	NA	3,809.00	8.24	0.00	
NH	1-Sep-12	AGGR	PO-1-03-6030	Entire State	Average Response Time - Address Validation	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PO-1-03-6050	Entire State	Average Response Time - Address Validation	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	12.74	NA	309	NA	3,936.00	12.74	0.00	
NH	1-Sep-12	AGGR	PO-1-04-6020	Entire State	Average Response Time - Product & Service Availability	EDI	Parity with Retail plus not more than ten (10) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PO-1-04-6050	Entire State	Average Response Time - Product & Service Availability	WEB GUI/LSI/W	Parity with Retail plus not more than ten (10) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PO-1-05-6020	Entire State	Average Response Time - Telephone Number Availability & Reservation	EDI	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PO-1-05-6030	Entire State	Average Response Time - Telephone Number Availability & Reservation	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PO-1-05-6050	Entire State	Average Response Time - Telephone Number Availability & Reservation	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	24.60	NA	53	NA	1,304.00	24.60	0.00	
NH	1-Sep-12	AGGR	PO-1-06-6020	Entire State	Average Response Time - Mechanized Loop Qualification - xDSL	EDI	Parity with Retail plus not more than four (4) seconds	NA	5.16	NA	25	NA	129.00	5.16	0.00	
NH	1-Sep-12	AGGR	PO-1-06-6030	Entire State	Average Response Time - Mechanized Loop Qualification - xDSL	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PO-1-06-6050	Entire State	Average Response Time - Mechanized Loop Qualification - xDSL	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	8.47	NA	220	NA	1,863.00	8.47	0.00	
NH	1-Sep-12	AGGR	PO-1-07-6020	Entire State	Average Response Time - Rejected Query+	EDI	Parity with Retail plus not more than four (4) seconds	NA	2.77	NA	470	NA	1,301.00	2.77	0.00	
NH	1-Sep-12	AGGR	PO-1-07-6030	Entire State	Average Response Time - Rejected Query+	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PO-1-07-6050	Entire State	Average Response Time - Rejected Query+	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	2.57	NA	511	NA	1,313.00	2.57	0.00	
NH	1-Sep-12	AGGR	PO-1-08-6020	Entire State	% Timeouts	EDI	not greater than 0.33%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PO-1-08-6030	Entire State	% Timeouts	CORBA	not greater than 0.33%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PO-1-08-6050	Entire State	% Timeouts	WEB GUI/LSI/W	not greater than 0.33%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PO-1-09-6020	Entire State	Parsed CSR	EDI	Parity with Retail plus not more than 10 seconds	NA	3.26	NA	710	NA	2,316.00	3.26	0.00	
NH	1-Sep-12	AGGR	PO-1-09-6030	Entire State	Parsed CSR	CORBA	Parity with Retail plus not more than 10 seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PO-2-02-6010	Entire State	OSS Interface Availability - Prime-Time	WPTS	>= 99.5%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PO-2-02-6020	Entire State	OSS Interface Availability - Prime Time	EDI	>=99.5%	NA	100.00	NA	25920	NA	25,920.00	100.00	0.00	
NH	1-Sep-12	AGGR	PO-2-02-6030	Entire State	OSS Interface Availability - Prime Time	CORBA	>=99.5%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PO-2-02-6060	Entire State	OSS Interface Availability - Prime Time	Maintenance - Electronic Bonding Inter	>=99.5%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PO-2-02-6080	Entire State	OSS Interface Availability - Prime Time	Maintenance Web GUI (RETAS) / Pre-<	>=99.5%	NA	100.00	NA	25920	NA	25,920.00	100.00	0.00	
NH	1-Sep-12	AGGR	PO-2-03-6010	Entire State	OSS Interface Availability - Non-Prime-Time	WPTS	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PO-2-03-6020	Entire State	OSS Interface Availability - Non-Prime Time	EDI	No Standard	NA	100.00	NA	17280	NA	17,280.00	100.00	0.00	
NH	1-Sep-12	AGGR	PO-2-03-6030	Entire State	OSS Interface Availability - Non-Prime Time	CORBA	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PO-2-03-6060	Entire State	OSS Interface Availability - Non-Prime Time	Maintenance - Electronic Bonding Inter	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PO-2-03-6080	Entire State	OSS Interface Availability - Non-Prime Time	Maintenance Web GUI (RETAS) / Pre-<	No Standard	NA	100.00	NA	17280	NA	17,280.00	100.00	0.00	
NH	1-Sep-12	AGGR	PO-3-02-1000	Entire State	% Answered within 30 Seconds - Ordering	Resale & UNE combined	80% within 30 Seconds	NA	98.32	NA	1960	NA	1,927.00	98.32	0.00	
NH	1-Sep-12	AGGR	PO-3-04-1000	Entire State	% Answered within 30 Seconds - Repair	Resale & UNE combined	80% within 30 Seconds	NA	96.28	NA	5406	NA	5,205.00	96.28	0.00	
NH	1-Sep-12	AGGR	PO-4-01-6622	Entire State	% Change Management Notices Sent on Time	Change Confirmation - Type 2 - Regul	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PO-4-01-6661	Entire State	% Change Management Notices Sent on Time	Change Notification: Type 3 - Industry	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PO-4-01-6662	Entire State	% Change Management Notices Sent on Time	Change Confirmation: Type 3 - Industry	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PO-4-01-6671	Entire State	% Change Management Notices Sent on Time	Change Notification: Type 1 - Emerger	95%	NA	100.00	NA	2	NA	2.00	100.00	0.00	
NH	1-Sep-12	AGGR	PO-4-02-6622	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Confirmation - Type 2 - Regul	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PO-4-02-6661	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Notification: Type 3 - Industry	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PO-4-02-6662	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Confirmation: Type 3 - Industry	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PO-4-02-6671	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Notification: Type 1 - Emerger	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PO-4-03-6622	Entire State	Change Management Notice - Delay eight (8) plus days	Change Confirmation - Type 2 - Regul	No delayed notices & documentation over 8 calendar days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PO-4-03-6661	Entire State	Change Management Notice - Delay eight (8) plus days	Change Notification: Type 3 - Industry	No delayed notices & documentation over 8 calendar days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PO-4-03-6662	Entire State	Change Management Notice - Delay eight (8) plus days	Change Confirmation: Type 3 - Industry	No delayed notices & documentation over 8 calendar days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PO-4-03-6671	Entire State	Change Management Notice - Delay eight (8) plus days	Change Notification: Type 1 - Emerger	No delayed notices & documentation over 8 calendar days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PO-5-01-6000	Entire State	% On Time Notice of Interface Outage	Systems Metrics	95%	NA	33.33	NA	3	NA	1.00	33.33	0.00	
NH	1-Sep-12	AGGR	PO-6-01-6000	Entire State	Software Validation	Systems Metrics	<= 5%	NA	R3	NA	R3	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PO-7-01-6000	Entire State	% Software Problem Resolution Timeliness	Systems Metrics	>=95%	NA	R3	NA	R3	NA	R3	0.00	0.00	
NH	1-Sep-12	AGGR	PO-7-02-6000	Entire State	Delay Hours - Software Resolution - Change - Transactions failed - no	Systems Metrics	48 hours	NA	R3	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PO-7-03-6000	Entire State	Delay Hours - Software Resolution - Change - Transactions failed with	Systems Metrics	10 days	NA	R3	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PO-7-04-6000	Entire State	Delay Hours - Failed/Rejected Test Deck Transactions - Transactions	Systems Metrics	48 hours	NA	R3	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PO-8-01-6000	Entire State	% On Time - Manual Loop Qualification	Systems Metrics	95% within 48 Hours	NA	100.00	NA	22	NA	22.00	100.00	0.00	
NH	1-Sep-12	AGGR	PO-8-02-6000	Entire State	% On Time - Engineering Record Request	Systems Metrics	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	

ST	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_PERF	CLEC_PERF	FRP_DEN	CLEC_DEN	FRP_NUM	CLEC	_NUM DIFF	STANDARD_DEV	Z_SCORE
NH	1-Sep-12	AGGR	PR-4-02-3341	Entire State	Average Delay Days - Total	UNE 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PR-4-02-3342	Entire State	Average Delay Days - Total	UNE 2-Wire xDSL Loops	Parity with FP Retail	6.50	1.00	2	3	13	3.00	-5.50	3.54	
NH	1-Sep-12	AGGR	PR-4-02-3343	Entire State	Average Delay Days - Total	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PR-4-02-3345	Entire State	Average Delay Days - Total	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PR-4-02-3510	Entire State	Average Delay Days - Total	UNE EEL	Parity with FP Retail	21.75	NA	4	NA	87	NA	-21.75	33.78	
NH	1-Sep-12	AGGR	PR-4-02-3530	Entire State	Average Delay Days - Total	UNE IOF	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PR-4-02-5000	Entire State	Average Delay Days - Total	Interconnection Trunks (CLEC)	None: Analysis Only	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PR-4-03-2100	Entire State	% Missed Appointment - Customer	Resale POTS	No Standard	NA	6.45	NA	31	NA	2.00	6.45	0.00	
NH	1-Sep-12	AGGR	PR-4-03-2200	Entire State	% Missed Appointment - Customer	Resale Specials	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PR-4-03-2341	Entire State	% Missed Appointment - Customer	Resale 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PR-4-03-3100	Entire State	% Missed Appointment - Customer	UNE POTS	No Standard	NA	6.19	NA	210	NA	13.00	6.19	0.00	
NH	1-Sep-12	AGGR	PR-4-03-3200	Entire State	% Missed Appointment - Customer	UNE Specials	No Standard	NA	15.38	NA	13	NA	2.00	15.38	0.00	
NH	1-Sep-12	AGGR	PR-4-03-3341	Entire State	% Missed Appointment - Customer	UNE 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PR-4-03-3342	Entire State	% Missed Appointment - Customer	UNE 2-Wire xDSL Loops	No Standard	NA	5.77	NA	52	NA	3.00	5.77	0.00	
NH	1-Sep-12	AGGR	PR-4-03-3343	Entire State	% Missed Appointment - Customer	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PR-4-03-3345	Entire State	% Missed Appointment - Customer	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PR-4-03-3510	Entire State	% Missed Appointment - Customer	UNE EEL	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PR-4-03-3530	Entire State	% Missed Appointment - Customer	UNE IOF	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PR-4-03-5000	Entire State	% Missed Appointment - Customer	Interconnection Trunks (CLEC)	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PR-4-04-2100	Entire State	% Missed Appointment - FairPoint - Dispatch	Resale POTS	Parity with FP Retail	19.96	0.00	541	10	108	0.00	-19.96	0.00	1.22
NH	1-Sep-12	AGGR	PR-4-04-2341	Entire State	% Missed Appointment - FairPoint - Dispatch	Resale 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PR-4-04-3113	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE POTS Loop New	Parity with FP Retail	19.96	10.81	541	37	108	4.00	-9.15	0.00	1.16
NH	1-Sep-12	AGGR	PR-4-04-3140	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE POTS Platform	Parity with FP Retail	19.96	12.00	541	25	108	3.00	-7.96	0.00	0.70
NH	1-Sep-12	AGGR	PR-4-04-3341	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PR-4-04-3343	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PR-4-04-3345	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PR-4-05-2100	Entire State	% Missed Appointment - FairPoint - No Dispatch	Resale POTS	Parity with FP Retail	4.96	0.00	3449	21	171	0.00	-4.96	0.00	0.40
NH	1-Sep-12	AGGR	PR-4-05-2341	Entire State	% Missed Appointment - FairPoint - No Dispatch	Resale 2-Wire Digital Services	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PR-4-05-3113	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE POTS Loop New	Parity with FP Retail	4.96	0.00	3449	1	171	0.00	-4.96	0.00	
NH	1-Sep-12	AGGR	PR-4-05-3140	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE POTS Platform	Parity with FP Retail	4.96	4.20	3449	143	171	6.00	-0.76	0.00	0.16
NH	1-Sep-12	AGGR	PR-4-05-3341	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire Digital Services	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PR-4-05-3343	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PR-4-05-3345	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PR-4-07-3540	Entire State	% On Time Performance - LNP Only	UNE LNP	95% on time	NA	97.79	NA	903	NA	883.00	97.79	0.00	
NH	1-Sep-12	AGGR	PR-4-08-2200	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	Resale Specials	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PR-4-08-2341	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	Resale 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PR-4-08-3200	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	UNE Specials	No Standard	NA	0.00	NA	13	NA	0.00	0.00	0.00	
NH	1-Sep-12	AGGR	PR-4-08-3341	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	UNE 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PR-4-08-3342	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	UNE 2-Wire xDSL Loops	No Standard	NA	0.00	NA	52	NA	0.00	0.00	0.00	
NH	1-Sep-12	AGGR	PR-4-14-3342	Entire State	% Completed On Time - 2-Wire xDSL	UNE 2-Wire xDSL Loops	95% on time	NA	96.00	NA	50	NA	48.00	96.00	0.00	
NH	1-Sep-12	AGGR	PR-4-15-5000	Entire State	% On Time Provisioning - Trunks	Interconnection Trunks (CLEC)	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PR-5-01-2100	Entire State	% Missed Appointment - FairPoint - Facilities	Resale POTS	Parity with FP Retail	1.29	0.00	541	10	7	0.00	-1.29	0.00	1.17
NH	1-Sep-12	AGGR	PR-5-01-2200	Entire State	% Missed Appointment - FairPoint - Facilities	Resale Specials	Parity with FP Retail	4.00	NA	25	NA	1	NA	-4.00	0.00	
NH	1-Sep-12	AGGR	PR-5-01-2341	Entire State	% Missed Appointment - FairPoint - Facilities	Resale 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PR-5-01-3112	Entire State	% Missed Appointment - FairPoint - Facilities	UNE POTS Loop	Parity with FP Retail	1.29	0.00	541	38	7	0.00	-1.29	0.00	0.31
NH	1-Sep-12	AGGR	PR-5-01-3140	Entire State	% Missed Appointment - FairPoint - Facilities	UNE POTS Platform	Parity With FP Retail	1.29	4.00	541	25	7	1.00	2.71	0.00	-1.70
NH	1-Sep-12	AGGR	PR-5-01-3200	Entire State	% Missed Appointment - FairPoint - Facilities	UNE Specials	Parity with FP Retail	4.00	0.00	25	13	1	0.00	-4.00	0.00	0.41
NH	1-Sep-12	AGGR	PR-5-01-3341	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PR-5-01-3342	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire xDSL Loops	Parity with VAD/DSNO and Retail Line Sharing	10.64	0.00	1617	49	172	0.00	-10.64	0.00	2.62
NH	1-Sep-12	AGGR	PR-5-01-3343	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PR-5-01-3345	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PR-5-01-5000	Entire State	% Missed Appointment - FairPoint - Facilities	Interconnection Trunks (CLEC)	Parity with FP Retail	0.00	NA	2	NA	0	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PR-5-02-2100	Entire State	% Orders Held for Facilities > 15 Days	Resale POTS	Parity with FP Retail	0.18	0.00	541	10	1	0.00	-0.18	0.00	2.09
NH	1-Sep-12	AGGR	PR-5-02-2200	Entire State	% Orders Held for Facilities > 15 Days	Resale Specials	Parity with FP Retail	0.00	NA	25	NA	0	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PR-5-02-2341	Entire State	% Orders Held for Facilities > 15 Days	Resale 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	PR-5-02-3112	Entire State	% Orders Held for Facilities > 15 Days	UNE POTS Loop	Parity with FP Retail	0.18	0.00	541	38	1	0.00	-0.18	0.00	1.51
NH	1-Sep-12	AGGR	PR-5-02-3140	Entire State	% Orders Held for Facilities > 15 Days	UNE POTS Platform	Parity With FP Retail	0.18	0.00	541	25	1	0.00	-0.18	0.00	1.70

ST	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_PERF	CLEC_PERF	FRP_DEN	CLEC_DEN	FRP_NUM	CLEC_NUM	_NUM DIFF	STANDARD_DEV	Z_SCORE
NH	1-Sep-12	AGGR	MR-5-01-2200	Entire State	% Repeat Reports within 30 Days	Resale Specials	Parity with FP Retail	15.91	NA	44	NA	7	NA	-15.91	0.00	
NH	1-Sep-12	AGGR	MR-5-01-2341	Entire State	% Repeat Reports within 30 Days	Resale 2-Wire Digital Services	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-Sep-12	AGGR	MR-5-01-3112	Entire State	% Repeat Reports within 30 Days	UNE POTS Loop	Parity with FP Retail	13.84	10.64	2544	94	352	10.00	-3.20	0.00	0.72
NH	1-Sep-12	AGGR	MR-5-01-3140	Entire State	% Repeat Reports within 30 Days	UNE POTS Platform	Parity With FP Retail	13.84	17.50	2544	120	352	21.00	3.66	0.00	-1.25
NH	1-Sep-12	AGGR	MR-5-01-3200	Entire State	% Repeat Reports within 30 Days	UNE Specials	Parity with FP Retail	15.91	28.81	44	59	7	17.00	12.90	0.00	-1.79
NH	1-Sep-12	AGGR	MR-5-01-3341	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire Digital Loops	Parity with FP Retail	13.84	NA	2544	NA	352	NA	-13.84	0.00	
NH	1-Sep-12	AGGR	MR-5-01-3342	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire xDSL Loops	Parity with FP Retail	13.84	34.69	2544	49	352	17.00	20.86	0.00	-3.83
NH	1-Sep-12	AGGR	MR-5-01-3343	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	MR-5-01-3345	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	MR-5-01-5000	Entire State	% Repeat Reports within 30 Days	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	NP-1-01-5000	Entire State	% Final Trunk Groups Exceeding Blocking Standard	CLEC Trunks	See Guidelines	NA	0.69	NA	145	NA	1.00	0.69	0.00	
NH	1-Sep-12	AGGR	NP-1-02-5000	Entire State	% Final Trunk Groups Exceeding Blocking Standard (No Exceptions)	CLEC Trunks	See Guidelines	NA	53.10	NA	145	NA	77.00	53.10	0.00	
NH	1-Sep-12	AGGR	NP-1-03-5000	Entire State	Number Final Trunk Groups Exceeding Blocking Standard - Two (2)	CLEC Trunks	See Guidelines	NA		NA		NA	0.00	0.00	0.00	
NH	1-Sep-12	AGGR	NP-1-04-5000	Entire State	Number Final Trunk Groups Exceeding Blocking Standard - Three (3)	CLEC Trunks	See Guidelines	NA		NA		NA	0.00	0.00	0.00	
NH	1-Sep-12	AGGR	NP-2-01-6701	Entire State	% On Time Response to Request for Physical Collocation	Collocation - New Applications	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	NP-2-01-6702	Entire State	% On Time Response to Request for Physical Collocation	Collocation - Augment Applications	95% on time	NA	100.00	NA	3	NA	3.00	100.00	0.00	
NH	1-Sep-12	AGGR	NP-2-02-6701	Entire State	% On Time Response to Request for Virtual Collocation	Collocation - New Applications	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	NP-2-02-6702	Entire State	% On Time Response to Request for Virtual Collocation	Collocation - Augment Applications	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	NP-2-03-6701	Entire State	Average Interval - Physical Collocation	Collocation - New Applications	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	NP-2-03-6711	Entire State	Average Interval - Physical Collocation	Collocation Augment Applications not s	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	NP-2-03-6712	Entire State	Average Interval - Physical Collocation	Collocation Augment Applications subje	No Standard	NA	33.60	NA	2	NA	67.00	33.60	0.00	
NH	1-Sep-12	AGGR	NP-2-04-6701	Entire State	Average Interval - Virtual Collocation	Collocation - New Applications	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	NP-2-04-6702	Entire State	Average Interval - Virtual Collocation	Collocation - Augment Applications - 4	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	NP-2-05-6701	Entire State	% On Time - Physical Collocation	Collocation - New Applications	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	NP-2-05-6702	Entire State	% On Time - Physical Collocation	Collocation - Augment Applications - 4	95% on time	NA	100.00	NA	2	NA	2.00	100.00	0.00	
NH	1-Sep-12	AGGR	NP-2-06-6701	Entire State	% On Time - Virtual Collocation	Collocation - New Applications	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	NP-2-06-6702	Entire State	% On Time - Virtual Collocation	Collocation - Augment Applications - 4	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	NP-2-07-6701	Entire State	Average Delay Days - Physical Collocation	Collocation - New Applications	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	NP-2-07-6702	Entire State	Average Delay Days - Physical Collocation	Collocation Augment Applications	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	NP-2-08-6701	Entire State	Average Delay Days - Virtual Collocation	Collocation - New Applications	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	NP-2-08-6702	Entire State	Average Delay Days - Virtual Collocation	Collocation Augment Applications	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Sep-12	AGGR	BI-1-02-1000	Entire State	% DUF in four (4) Business Days	Resale & UNE combined	95% in four (4) Business Days	NA	100.00	NA	111346323	NA	111,343,830.00	100.00	0.00	
NH	1-Sep-12	AGGR	BI-2-01-1000	Entire State	Timeliness of Carrier Bill	Resale & UNE combined	98% in 10 Business Days	NA	0.99	NA	221	NA	219.00	0.99	0.00	
NH	1-Sep-12	AGGR	BI-3-04-1000	Entire State	% CLEC Billing Claims Acknowledged within two (2) Business Days	Resale & UNE combined	95% within two (2) business days after receipt	NA	100.00	NA	1328	NA	1,328.00	100.00	0.00	
NH	1-Sep-12	AGGR	BI-3-05-1000	Entire State	% CLEC Billing Claims Resolved within 28 Calendar Days After	Resale & UNE combined	95% within 28 Calendar Days after acknowledgement	NA	99.62	NA	6501	NA	6,476.00	99.62	0.00	
NH	1-Sep-12	AGGR	BI-3-07-1000	Entire State	% Full or Partial Denials	Resale & UNE combined	No Standard	NA	92.32	NA	11607	NA	10,716.00	92.32	0.00	
NH	1-Sep-12	AGGR	BI-3-08-1000	Entire State	% CLEC Billing Claim Credits Not Appearing on the Bill within 45 days	Resale & UNE combined	97.5% within 45 calendar days	NA	95.54	NA	1480	NA	1,414.00	95.54	0.00	
NH	1-Sep-12	AGGR	BI-9-01-1000	Entire State	% Billing Completeness in Twelve Billing Cycles	Resale & UNE combined	96%	NA	99.85	NA	2852272	NA	2,847,925.79	99.85	0.00	
NH	1-Sep-12	AGGR	OD-1-01-1021	Entire State	Average Speed of Answer - Operator Services	Operator Service Center	Parity with FairPoint Retail	0.66	0.46	26284	7472	14849	3,433.00	-0.11	0.00	
NH	1-Sep-12	AGGR	OD-1-02-1021	Entire State	Average Speed of Answer - Directory Assistance	Operator Service Center	Parity with FairPoint Retail	1.00	0.64	98695	6767	98948	4,384.00	-0.36	0.00	